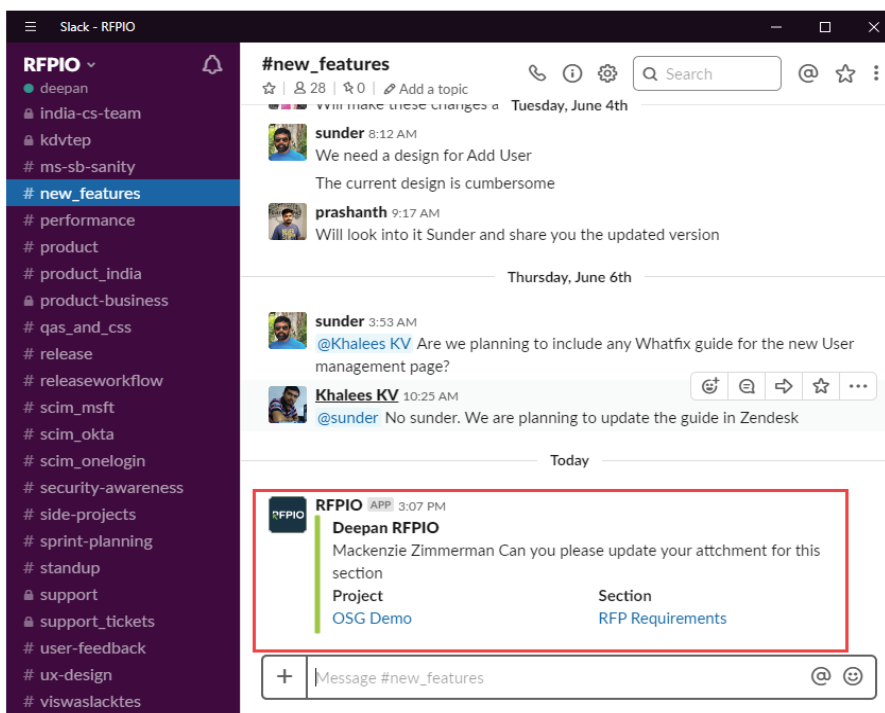


Slack Integration

Respond where your team is already working



Slack is a cloud-based team collaboration and instant messaging tool, and is the preferred method of communication for many teams and workplaces who work across multiple devices and platforms. Some teams just prefer to communicate in Slack, and we get it! That's why we've engineered our suite of project and content management features to play well where your teams are already rocking; Slack!



Collaborate on RFPIO Projects, All From the Comfort of Slack

RFPIO users can easily communicate with collaborators using Slack through dedicated channels. Using #hashtags and @mentions in RFPIO creates notifications with accompanying content in Slack automatically. When Slack users respond, comments from Slack are sent back to RFPIO in real-time. Easily message all project collaborators at once, or @mention specific users to start a direct conversation.



Transform Slack Into an On-Demand Knowledge Base

Transform Slack into a robust content hub by giving users the ability to search and recall RFPIO Answer Library content on-demand via Slack Bot. When teams have the content they need when they need it - response time and response quality improves for customers, prospects, and internal teams alike. With RFPIO's enterprise-friendly licensing model, integrating RFPIO with Slack is a simple and cost-effective way of empowering anyone in your organization with access to approved, enterprise content.



Capture Insights from Slack Conversations as New Q&A Pairs in RFPIO

Have a question? Ask your colleague in Slack! Then add the conversation as a new question and answer pair in the Answer Library. You can also customize the workflow to ensure all new content is sent for moderation before being added to the library. That way next time you—or anyone on your team—has the same question, the answer is only a keyword search away and available to leverage on future RFPIO projects.